

## G A I - T R O N I C S   C O R P O R A T I O N

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**REPLACEMENT PARTS KIT**

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**Kit 12527-001 and 12527-002  
Clean Phone Back Box/Bracket Kit**

Kit 12527-001 is used on Model 295F Flush-mount Clean Phone and Kit 12527-002 is used on Model 295W Wall-mount Clean Phone.

**INSTALLATION INSTRUCTIONS****Mounting - 295F**

1. Refer to Figure 3 for the suggested wall cut-out detail.
2. Use the wall cut-out dimensions as a guide to mark the wall and cut.
3. Place the back bracket in the wall. Locate mounting holes.
4. Drill two holes, in lower right corner and upper left corner, to secure bracket. Drill the rest of the holes you intend to use, and secure the remaining holes.
5. Feed wiring through the supplied bushing.
6. Snap the cover off of the modular wall jack. Use Figure 1 as a wiring guide. Wire incoming Tip wire to the green wire of the modular jack. Wire the incoming Ring wire to the red wire of the modular jack, (-48V) to the yellow wire of the modular jack, and (COM) to the black wire of the modular jack. Replace the modular wall jack cover.

**Mounting - 295W**

1. Position the back box on the wall making sure the box is level. Drill the two corner holes, upper left and lower right, and secure with screws.
2. Drill the remaining holes and secure the remaining screws.
3. Feed the wires through the supplied bushing.
4. Snap the cover off the modular wall jack. Follow Figure 2: wire incoming Tip wire to the green wire in the modular jack, incoming Ring wire to red in modular jack, (-48V) to yellow, (COM) to black. **DO NOT REMOVE** blue and white wires. Replace the modular wall jack cover.

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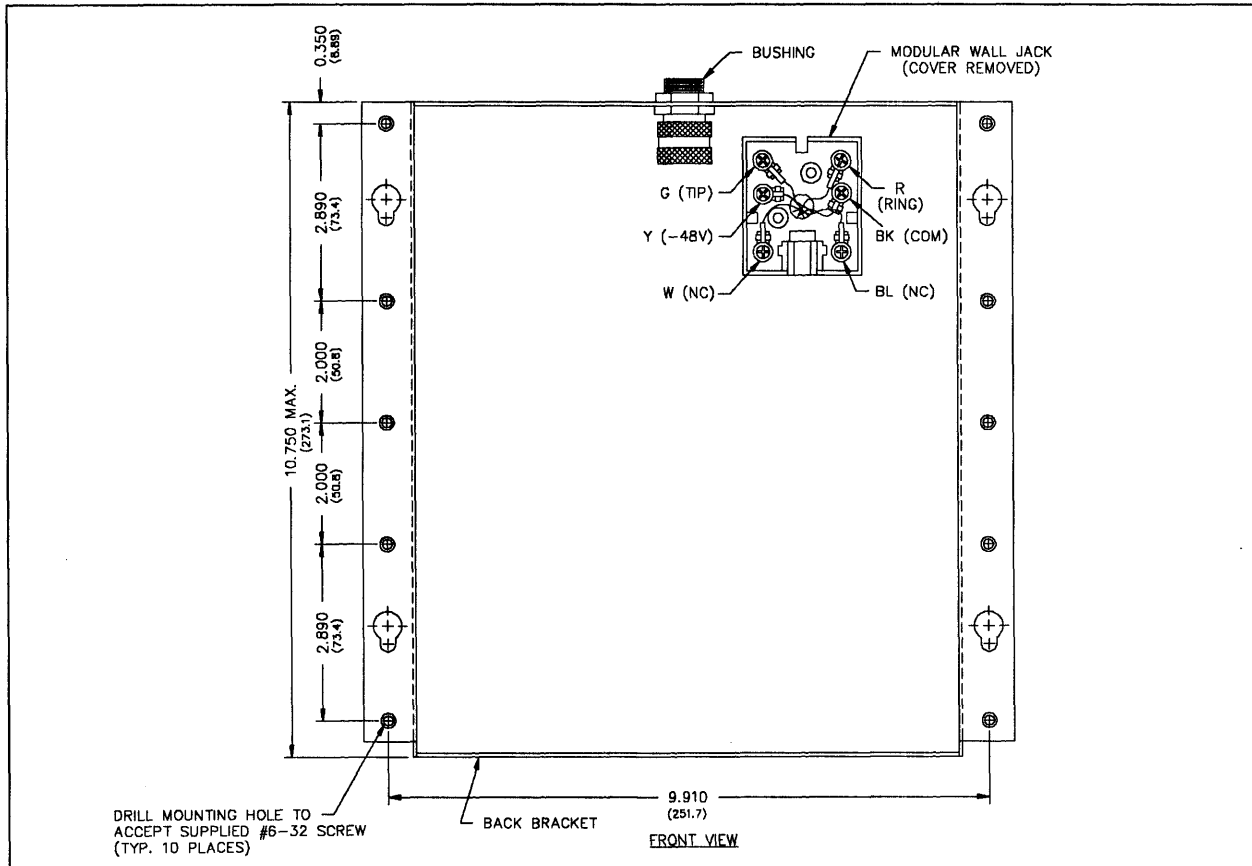


Figure 1. 295F Mounting and Wiring Detail

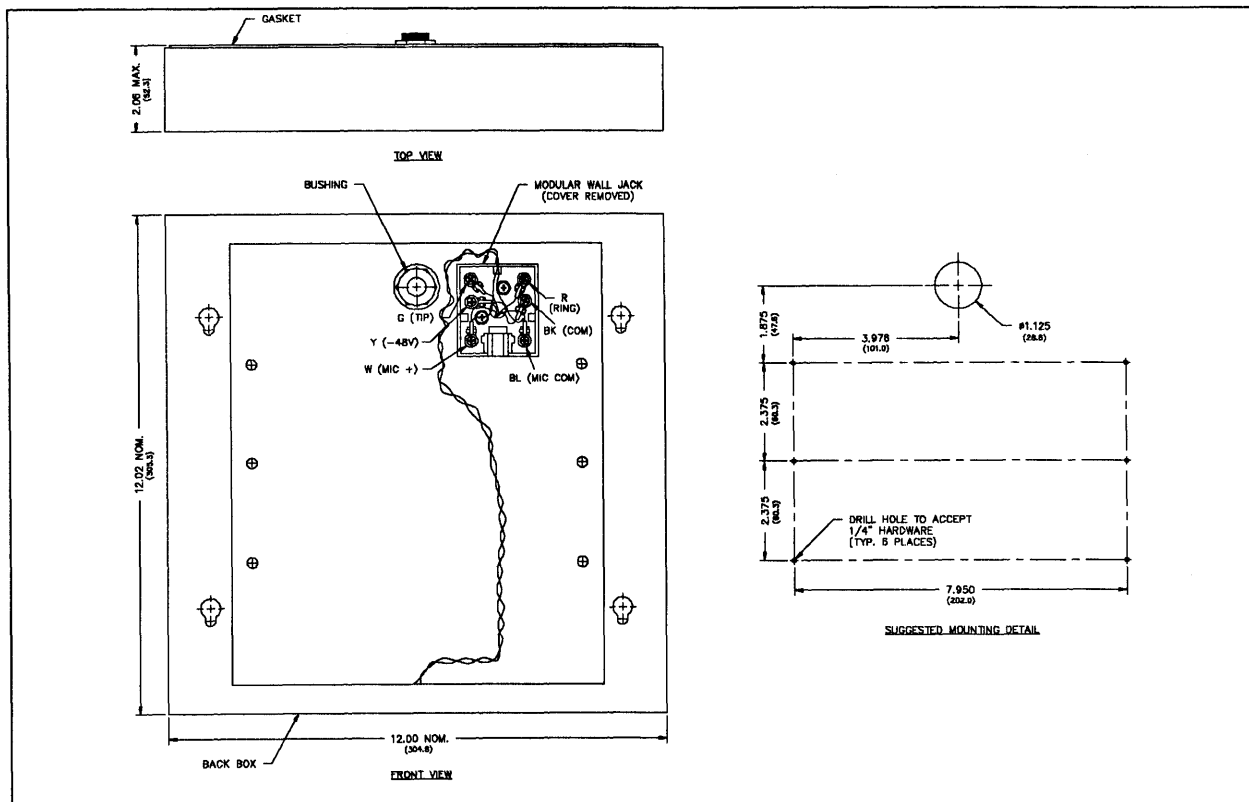


Figure 2. 295W Mounting and Wiring Detail

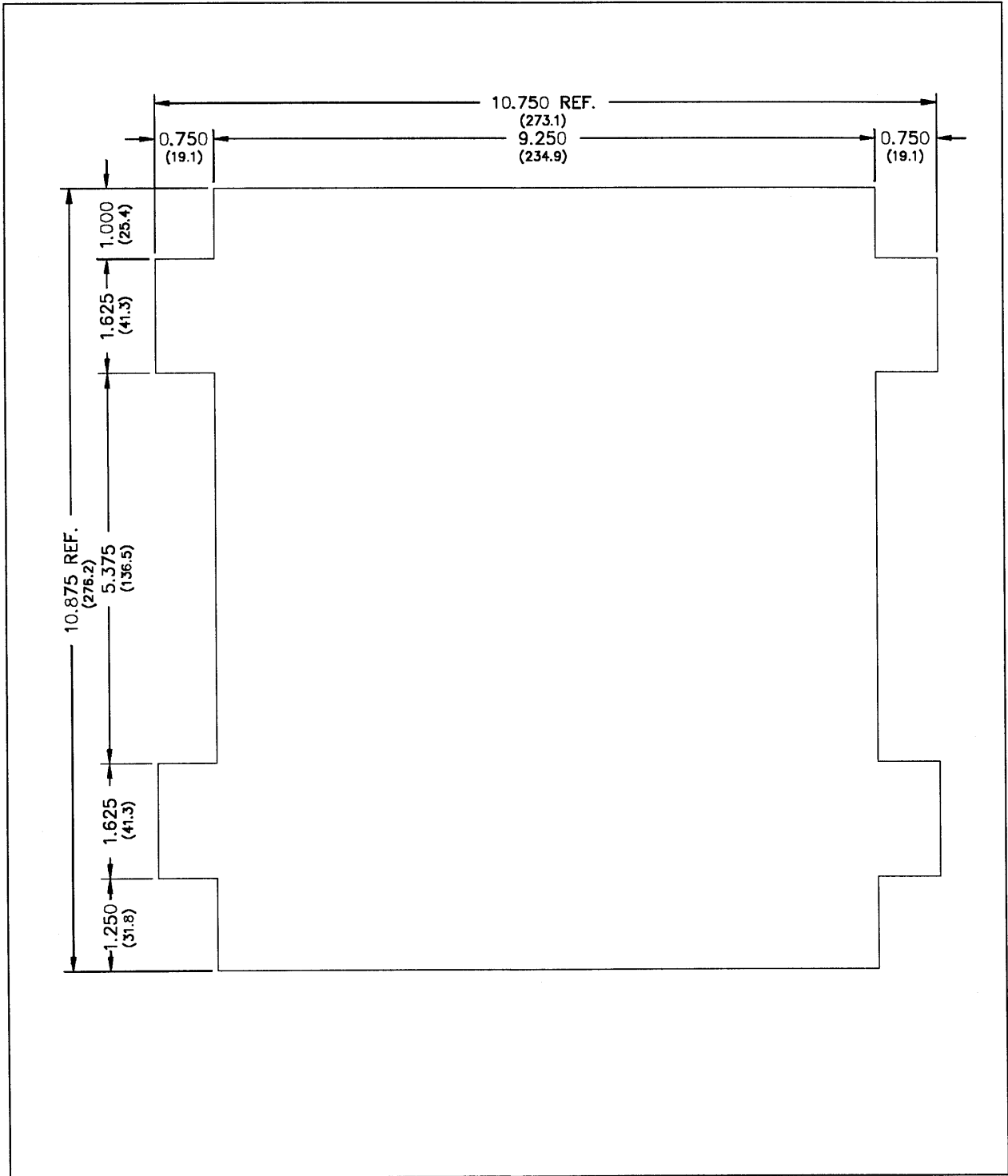


Figure 3. Suggested Wall Cut-Out Detail

# Warranty

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Equipment. GAI-Tronics warrants for a period of one (1) year from the date of shipment, that any GAI-Tronics equipment supplied hereunder shall be free of defects in material and workmanship, shall comply with the then-current product specifications and product literature, and if applicable, shall be fit for the purpose specified in the agreed-upon quotation or proposal document. If (a) Seller's goods prove to be defective in workmanship and/or material under normal and proper usage, or unfit for the purpose specified and agreed upon, and (b) Buyer's claim is made within the warranty period set forth above, Buyer may return such goods to GAI-Tronics' nearest depot repair facility, freight prepaid, at which time they will be repaired or replaced, at Seller's option, without charge to Buyer. Repair or replacement shall be Buyer's sole and exclusive remedy. The warranty period on any repaired or replacement equipment shall be the greater of the ninety (90) day repair warranty or one (1) year from the date the original equipment was shipped. In no event shall GAI-Tronics warranty obligations with respect to equipment exceed 100% of the total cost of the equipment supplied hereunder. Buyer may also be entitled to the manufacturer's warranty on any third-party goods supplied by GAI-Tronics hereunder. The applicability of any such third-party warranty will be determined by GAI-Tronics.

Services. Any services GAI-Tronics provides hereunder, whether directly or through subcontractors, shall be performed in accordance with the standard of care with which such services are normally provided in the industry. If the services fail to meet the applicable industry standard, GAI-Tronics will re-perform such services at no cost to buyer to correct said deficiency to Company's satisfaction provided any and all issues are identified prior to the demobilization of the Contractor's personnel from the work site. Re-performance of services shall be Buyer's sole and exclusive remedy, and in no event shall GAI-Tronics warranty obligations with respect to services exceed 100% of the total cost of the services provided hereunder.

Warranty Periods. Every claim by Buyer alleging a defect in the goods and/or services provided hereunder shall be deemed waived unless such claim is made in writing within the applicable warranty periods as set forth above. Provided, however, that if the defect complained of is latent and not discoverable within the above warranty periods, every claim arising on account of such latent defect shall be deemed waived unless it is made in writing within a reasonable time after such latent defect is or should have been discovered by Buyer.

Limitations / Exclusions. The warranties herein shall not apply to, and GAI-Tronics shall not be responsible for, any damage to the goods or failure of the services supplied hereunder, to the extent caused by Buyer's neglect, failure to follow operational and maintenance procedures provided with the equipment, or the use of technicians not specifically authorized by GAI-Tronics to maintain or service the equipment. **THE WARRANTIES AND REMEDIES CONTAINED HEREIN ARE IN LIEU OF AND EXCLUDE ALL OTHER WARRANTIES AND REMEDIES, WHETHER EXPRESS OR IMPLIED BY OPERATION OF LAW OR OTHERWISE, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**

## Return Policy

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If the equipment requires service, contact your Regional Service Center for a return authorization number (RA#). Equipment should be shipped prepaid to GAI-Tronics with a return authorization number and a purchase order number. If the equipment is under warranty, repairs or a replacement will be made in accordance with the warranty policy set forth above. Please include a written explanation of all defects to assist our technicians in their troubleshooting efforts.

Call 800-492-1212 (inside the USA) or 610-777-1374 (outside the USA) for help identifying the Regional Service Center closest to you.