

*****GAI-Tronics Field Notice*****

Affected Products:

- No. **272-001** Outdoor Intrinsically Safe Telephone (Part of Model 271-001)
- No. **351-001** Outdoor Division 2 Telephone

Notice: Action required to maintain "Dust Tight" ratings on nos. 272-001 and 351-001 telephones.

Issue: A number of enclosures were produced with three holes in the bottom mid section of the referenced telephone devices. These holes invalidate the products' Class II and Class III dust ratings. Please note that only the dust rating is affected and may not be required for your particular installation. All other UL Intrinsic Safety and Division 2 ratings remain in-tact. The affected products were shipped after May 12, 2011 and can be traced via the following serial number ranges:

No. 272-001: 22632370 through 22705780

No. 351-001: 22624517 through 22704656

Products shipped after November 28, 2011 are not affected by this notice.

Action to be taken:

1. End users can verify either by serial number or inspection that they have enclosures with holes in the bottom of the mid section. If the unit is still in its original package, the serial number can be found on the product identification label on the shipping box. If the unit is installed, the serial number is located on the inside of the telephone panel. The easiest method of determining if the installed telephone is affected is to simply check for three (3) 1/8" holes located on the bottom of the unit.
2. If your installation includes one or more affected enclosures that may be installed in an area requiring a dust-tight level of protection, temporarily fill each hole with high grade outdoor caulk. Upon request, GAI-Tronics will send a sealing kit that can bring the device into compliance with the Class II and Class III dust-tight rating. This simple kit will include three (3) stainless steel thread cutting screws and fiber washers, allowing restoration of the dust-tight rating without actually opening the enclosure.
3. If a device is found to include these three holes and Class II or Class III dust rating is required for the particular installation, contact GAI-Tronics at 1-800-492-1212, prompt 2, and request kit No. 12508-006, specifying the desired quantity. The kit will be sent overnight and should be installed upon receipt. Instructions for installation can be found within the kit.

Customers outside the U.S. may contact GAI-Tronics at 610-777-1374, prompt 1, or their local GAI-Tronics representative. Customers may also email the company at service@gai-tronics.com for information or to order kits.

Thank you for your understanding and cooperation.